EXHIBIT 11

```
Page 1
 1
             IN THE UNITED STATES DISTRICT COURT
                   MIDDLE DISTRICT OF FLORIDA
 3
                       TAMPA DIVISION
 4
                           ---000---
 5
 6
     REBOTIX REPAIR, LLC,
 7
                   Plaintiff,
 8
                                      Case No. 8:20-CV-02274
     vs.
 9
     INTUITIVE SURGICAL, INC.,
10
                 Defendant.
11
12
13
14
              30(b)(6) REMOTE VIDEOTAPED DEPOSITION OF
15
16
                          BOB DESANTIS
17
                      THURSDAY, MAY 27, 2021
18
19
20
21
     Stenographically Reported by:
22
     ANDREA M. IGNACIO, CSR, RPR, CRR, CCRR, CLR
    California CSR No. 9830
23
24
    Job No. 194224
25
```

- 1 media labeled No. 1 of the remote video-recorded
- 2 deposition of Mr. Bob DeSantis.
- In the matter of Rebotix Repair LLC versus
- 4 Intuitive Surgical, Inc. In the United States
- 5 District Court for the Middle District of Florida,
- 6 Tampa Division.
- 7 The remote video deposition today is being
- 8 held on May 27, 2021, and the time on the video
- 9 monitor is 6:36 a.m.
- 10 My name is Kevin Marth. I'm the legal
- 11 videographer today in association with TSG Reporting,
- 12 Inc.
- Our court reporter today is Ms. Andrea
- 14 Ignacio, also in association with TSG.
- 15 At this time, would counsel please state your
- 16 appearances for the record.
- 17 MR. ERWIG: On behalf of plaintiff, Alexander
- 18 Erwig of Dovel & Luner.
- 19 MR. RUBY: My name is Allen Ruby. I
- 20 represent Intuitive Surgical.
- 21 MR. DOW: Taylor Dow on behalf of Intuitive
- 22 Surgical.
- THE VIDEOGRAPHER: At this time, would the
- 24 court reporter please swear in the witness, and we may
- 25 proceed.

```
Page 12
 1
                          BOB DESANTIS,
            having been remotely sworn as a witness
              by the certified shorthand Reporter,
 3
                      testified as follows:
 4
 5
 6
                           EXAMINATION
 7
     BY MR. ERWIG:
             Good morning, Mr. DeSantis.
 8
         0
 9
             Good morning, Mr. Erwig.
         Α
10
             Could you please state your full name for the
         0
     record.
11
12
                    It's Robert James DeSantis.
         Α
             Yes.
13
             What is your position at Intuitive Surgical?
14
         Α
             Executive vice president and chief product
15
     officer.
16
             And how long have you been in that role?
         0
             Since January.
17
         Α
             And what were your prior positions at
18
19
     Intuitive Surgical?
20
         Α
             I was -- prior to that, I was senior vice
     president, general manager for our instruments and
21
22
     accessories business unit.
23
             How long were you in that position?
         Q
24
             For about four years.
         Α
25
             How long have you been with --
         Q
```

Page 13 1 Excuse me, Mr. Erwig. MR. RUBY: I don't 2. like to interrupt. It appears my video is frozen. image and the image of the witness are frozen and have 3 been for a little bit. 4 5 Can somebody attend to that, please. MR. ERWIG: Let's go off the record. 6 7 THE VIDEOGRAPHER: Sorry. We are going off the record at 6:38 a.m. 8 9 (Recess taken.) 10 THE VIDEOGRAPHER: We are back on the record at 6:40 a.m. 11 12 MR. ERWIG: Q. Mr. DeSantis, how long have you worked at Intuitive? 13 14 Since January 1st, 2013, so a little bit over 15 eight years. Can you tell me a little bit about your role 16 0 in the business decisions made at Intuitive Surgical. 17 So today, I'm responsible for our product 18 Α offering, which means that my groups -- so I manage 19 20 groups, and they are responsible for identifying opportunities, developing solutions to those 21 opportunities, producing those solutions, and 22 manufacturing, distributing those to the field. 23 In your prior positions, can you describe to 24 25 me a little bit the responsibilities you had in those

Page 24 1 Α Yes. 0 And that was an intentional design decision; 3 right? Absolutely. 4 Α Now, Intuitive certainly could have designed 5 0 the system to have compatibility with instruments that 6 are not manufactured by Intuitive; correct? 7 We could have, yes. 8 9 And currently, though, the da Vinci Si and Q 10 the da Vinci Xi, they are not compatible with instruments that Intuitive does not manufacture; 11 right? 12 13 MR. RUBY: Objection. That's been asked and 14 answered. 15 The witness may answer again. 16 THE WITNESS: The only instruments that are compatible with a system that we don't manufacture are 17 the instruments that are in question in this case. 18 19 MR. ERWIG: Well, sir, we'll -- we'll get to 20 that in more detail later. But my question right now is just about the 21

Q But my question right now is just about the instruments that -- that hospitals buy. Those are instruments that are manufactured by Intuitive; right?

A Same answer. Yes, except for the instruments in question in this case.

Page 25 1 Are you aware of any other manufacturer in 0 the United States that sells EndoWrists that are compatible with the da Vinci Surgical System? 3 Α No. Are you aware of any other manufacturers of 0 instruments or tools that can be attached to the 6 da Vinci Surgical System for use in minimally invasive 7 robotic surgery? 8 9 Α Yes. 10 What system -- withdrawn. Q What instruments? 11 So the question was instruments or 12 Α 13 attachments? 14 0 Let me -- let me rephrase. 15 Are you aware of any other manufacturer in the United States that sells instruments that can be 16 attached to the da Vinci robot and used for minimally 17 invasive surgery? 18 19 Α No. Now, if another manufacturer wanted to design 20 a new type of instrument, they wouldn't be able to do 21 that and have compatibility with the da Vinci system; 22 right? 23 24 Α Well, it's hard to ignore the fact that it's 25 been done by the instruments at question in this case.

Page 26 1 Well, my question is a little bit different. 0 It's, you know, a company like, let's say, 3 Johnson & Johnson that wanted to manufacture 4 instruments that worked with the da Vinci robot, for example, they wouldn't be able to design an instrument 5 6 from scratch that just cleanly interfaces with the 7 da Vinci robot; right? So cleanly, no. 8 Α 9 That's because there are certain software Q 10 limitations on the da Vinci; right? 11 Α Yes. 12 There's also IP issues surrounding the 0 13 development of new instruments for the da Vinci robot; 14 right? 15 Can you clarify the question. Α 16 Intuitive has a number of 0 Well, sure. patents on the da Vinci robot; right? 17 18 Α Yes. 19 It has patents on parts of the EndoWrist 0 20 design as well; right? 21 Α Yes. 22 And another manufacturer that wanted to 0 23 develop an instrument that was compatible with the da Vinci, they might have some trouble doing that 24 25 because of the intellectual property protections;

- 1 right?
- 2 A It would depend on how they developed them.
- 3 If they infringed on patents that we have, then that
- 4 would be a problem, yes.
- 5 Q Another challenge would be the fact that the
- 6 da Vinci software is designed to only function with
- 7 Intuitive-manufactured devices; right?
- 8 A That is correct.
- 9 Q Now, Mr. DeSantis, it's true that no true
- 10 robotic competitive threat to the da Vinci surgical
- 11 robot has emerged in the United States in the past
- 12 four years; right?
- MR. RUBY: In the past four years or
- 14 40 years?
- 15 I didn't --
- MR. ERWIG: Four years.
- 17 MR. RUBY: Four. Thank you.
- 18 THE WITNESS: We -- we are aware of
- 19 significant entities, companies that are -- are aiming
- 20 at the same technology and type of offering as we
- 21 have.
- MR. ERWIG: Q. You're aware of companies
- 23 that are -- that are aiming for the same type of
- 24 technology; right?
- 25 A I -- I would say aiming for the same type of

- 1 capability.
- 2 Q So far, there has not been a surgical system
- 3 like the da Vinci minimally invasive surgical robot
- 4 that has received FDA clearance in the United States;
- 5 right?
- 6 A No. I'm sorry. False. There -- incorrect.
- 7 I'm trying to be clear on my answer. Sorry.
- 8 Q No problem. I appreciate it.
- 9 MR. ERWIG: I'm going to screen share our
- 10 next exhibit. This will be from Folder 1. This will
- 11 be:
- 12 "7'6'17 DeSantis to Brogna."
- 13 Screen share this with you.
- 14 (Document remotely marked Exhibit 4)
- for identification.)
- MR. ERWIG: Q. Mr. DeSantis, do you
- 17 recognize this e-mail?
- 18 A Can we scroll down to the bottom of it.
- 19 O Of course.
- 20 A And can we scroll back to the top, please.
- I recognize the document, yes.
- Q How is it that you recognize it?
- 23 A It's an exchange between myself and my former
- 24 boss.
- 25 Q Who is Sal Brogna?

Page 29 1 Sal was my former boss here at Intuitive. Α And you see the top e-mail is an e-mail from 0 yourself to Sal Brogna, sent on July 6, 2017; right? 3 Α 4 Yes. 5 I want to just ask you about some questions 0 in this e-mail. 6 7 You write: "Sal, My thoughts. Your analysis is grounded 8 9 on procedure pricing vs competitive lap. While this 10 is a consideration, I'm not sure it's the primary one." 11 12 Do you see that? 13 Α Yes. 14 You go on to say: Q 15 "I think the bigger considerations are; a" -underlined -- "true robotic competitive threat 16 (Medtronic, JNJ or even Stryker Sustainability)." 17 18 Do you see that? 19 Α Yes. 20 What did you mean when you said "a true robotic competitive threat"? 21 22 So my thought here was that robotics is Α differentiated from lap and its value proposition. 23 So 24 therefore, when we think about our place in the 25 market, we should be thinking about our robotic

Page 30 1 offering versus other robotic offerings rather than 2. lap. 0 You mentioned: "Medtronic, JNJ or even Stryker 5 Sustainability." 6 Can you tell me a little bit more about those 7 companies -- well, withdrawn. Let me ask a better question. 8 9 Has Medtronic brought an FDA-approved 10 competitive robot to market as of May 27, 2021? I object to the form of the 11 MR. RUBY: question, and in particular, your use of the phrase 12 13 "FDA-approved." You may answer the question if you can. 14 15 THE WITNESS: I'm sorry. I need you to 16 repeat the question. 17 MR. ERWIG: O. Medtronic is one of the companies you identified that might have a true 18 19 robotic competitive threat; right? 20 Α Yes. 21 "JNJ," is that Johnson & Johnson? 0 22 Α Yes. 23 You identify Johnson & Johnson as a company that might have a true robotic competitive threat as 24 25 well; right?

- 1 A Yes.
- Q Finally, you mention Stryker Sustainability.
- 3 Is that a company that you thought might
- 4 have -- withdrawn.
- 5 Is Stryker Sustainability a company that you
- 6 thought might pose a true robotic competitive threat
- 7 to the da Vinci robot?
- 8 A Yes.
- 9 Q Has Medtronic brought a robot to the U.S.
- 10 market that's approved for use in minimally invasive
- 11 surgeries?
- MR. RUBY: I'll object to the form of the
- 13 question, particularly the phrasing "approved for
- 14 use."
- But you may answer the question.
- 16 THE WITNESS: To be accurate, I believe they
- 17 have orthopedic robots that are approved for use in
- 18 the U.S.
- 19 MR. ERWIG: Q. Now, an orthopedic robot,
- 20 that's not a soft tissue robot; right?
- 21 A I'd agree with that.
- 22 Q The da Vinci robot doesn't do orthopedic
- 23 surgery; right?
- 24 A Correct. Not today.
- 25 Q And the -- the Medtronic system, that -- that

- 1 that?
- 2 A The company -- I'll kind of go back to what I
- 3 said earlier. You know, the company believes in
- 4 putting patients first, providing technologies to
- 5 surgeons that will help them help patients. So that's
- 6 been our strategy, and that's been our mission.
- 7 In doing that, you know, we've spent a lot of
- 8 time and money and -- and effort and -- and developed
- 9 the soft tissue robot.
- 10 The fact that that is a barrier for others,
- 11 et cetera, is a -- kind of a side effect of what --
- 12 what our -- our effort has been and what our mission
- 13 has been.
- 14 Q There's some challenges that potential
- 15 competitors face when they're trying to -- to break
- 16 into that market of providing care to patients; right?
- 17 A Yes.
- 18 Q One challenge is that there is an already
- 19 large install base of da Vinci robots in hospitals
- 20 around the United States; is that right?
- 21 A Yes.
- 22 Q Another challenge is that surgeons have had a
- 23 great deal of training on the da Vinci Surgical
- 24 System; right?
- 25 A So we talked about in terms like a great deal

- 1 of training earlier. And I would agree that their
- 2 experience on the platform is an advantage to them and
- 3 something that a competitor would have to address.
- 4 Q There's also some intellectual property
- 5 protections that Intuitive has that might be a
- 6 challenge for another company to design around; right?
- 7 A Yes.
- 8 Q And another challenge for entry might be that
- 9 the EndoWrists, they only work with a -- withdrawn.
- 10 Another challenge might be that the da Vinci
- 11 robot only works with Intuitive manufactured
- 12 instruments; right?
- 13 A Other than the instruments in question in
- 14 this case, yes.
- 15 Q I'm going to go down to the last paragraph
- 16 with you -- well, withdrawn.
- 17 And so there -- there are strong barriers to
- 18 entry in the past 20 years to the area of soft tissue
- 19 robotic surgery; right?
- 20 MR. RUBY: Object to the form of the question
- 21 and inserting the word "strong" in this fashion.
- But you may answer the question.
- MR. ERWIG: Well, withdrawn.
- 24 Q The word "strong" appears in this sentence,
- 25 Mr. DeSantis. I just want to get a sense of your

- 1 level of agreement with it. So withdrawn.
- 2 There are strong barriers to entry to the
- 3 market for soft tissue robotic surgery; right?
- 4 A That's what's written here, and that's the
- 5 opinion of this author. Yes.
- 6 Q And you agree with that opinion; right?
- 7 A I agree with the -- I generally agree with
- 8 the statement, which is that you'd have to have a
- 9 compelling offering to enter this market, which
- 10 Intuitive did, and somebody else would have to do it
- 11 also.
- 12 Q And the specific statement here is that
- 13 Intuitive has built strong barriers to entry during
- 14 the 20 years it's been in the robotic surgery field;
- 15 right?
- 16 A That's what it says, yes.
- 17 Q And so Intuitive has a potentially 20-year
- 18 timeline of experience that it can draw on in the
- 19 field of soft tissue robotic surgery; right?
- 20 A We do.
- 21 Q And during that time, Intuitive has built
- 22 strong barriers to entry to that market for soft
- 23 tissue robotic surgery; right?
- 24 A So I'd go back to previous statements. You
- 25 know, we've built a platform that enables surgeons to

- 1 markets unfettered, et cetera.
- 2 Q Well, the -- you -- withdrawn.
- 3 You mentioned a few different elements.
- 4 How did you come to develop that
- 5 understanding about the meaning of monopoly position?
- 6 A I don't know. I -- I guess just living,
- 7 being in the industry.
- 8 (Cell phone ringing.)
- 9 MR. ERWIG: Q. When you were answering that
- 10 question, were you referencing your electronic notes?
- 11 A No.
- 12 Q If you wouldn't mind, at the next break,
- 13 would you provide a copy of the electronic notes into
- 14 the submitted exhibit folder or in another way provide
- 15 that to me.
- 16 MR. ERWIG: I'll make that request of -- of
- 17 counsel, and you can figure out whatever way you'd
- 18 like to -- to get those notes over to me.
- MR. RUBY: Well, I hear you. And I need to
- 20 see them before anybody else does, see if there are
- 21 any privilege issues.
- 22 So when do you want me to do that?
- MR. ERWIG: Well, I believe I'm entitled to
- 24 have access to the -- to the notes that Mr. DeSantis
- 25 is referencing at the actual deposition. I think I

- 1 have an absolute right to that.
- 2 And so I'm happy to do it at the next break.
- 3 We don't need to go off the record now. But I'd like
- 4 those before the day goes too much further.
- 5 MR. RUBY: And I don't propose to argue with
- 6 you about your view of when you're entitled to what.
- 7 I asked you a question, and you got around to
- 8 answering it.
- 9 So at the next break, I'll see if I can take
- 10 a look at them, and we'll see where that takes us;
- 11 okay?
- 12 THE WITNESS: And I was going to say, just
- 13 for the record, that's your guys' business.
- I said I would let you know if I reference
- 15 the notes. I have not yet.
- MR. ERWIG: Great. Thanks for letting me
- 17 know.
- 18 THE WITNESS: Yeah.
- 19 MR. ERWIG: Q. Now, in the period between
- 20 1999 and 2019, were there any viable alternatives to a
- 21 surgeon that wanted to perform a minimally invasive
- 22 soft tissue robotic surgery other than the da Vinci
- 23 surgical robot?
- A No, I don't believe so.
- 25 MR. ERWIG: I'm going to stop screen sharing

Page 70 this exhibit. 1 0 Now, when you -- withdrawn. You read market reports in your position at 4 Intuitive; right? 5 I do. Α 6 0 When you read market or analyst reports, you 7 develop an opinion about some of the things that are written in those reports; right? 8 9 Α I do. 10 And you generally communicate with people at Intuitive about, you know, what you're -- what you're 11 reading in analyst reports as well; right? 12 13 Α I have. Not a common occurrence for me. 14 MR. ERWIG: I'm going to screen share our 15 next exhibit. This will be: 16 "2'12'20 Rosa to Yiu and Others." 17 Yiu is Y-I-U. 18 (Document remotely marked Exhibit 9 for identification.) 19 20 MR. ERWIG: I'll screen share this exhibit. Do you see this on the screen in front of 21 0 22 you, Mr. DeSantis? 23 Α Yes. 24 Now, the first e-mail is an e-mail from Amit 0

Hazan to Calvin Darling and Philip Kim at Intuitive

25

- 1 A No, we have not.
- 2 Q Why not?
- 3 A We determined that the cost to produce
- 4 remanufactured instruments at the specs and quality
- 5 levels of a new instrument would be too close to the
- 6 cost of just manufacturing new instruments with all
- 7 new parts. So financially it didn't -- we weren't
- 8 motivated to develop and implement the program.
- 9 One of the initial objectives of Project
- 10 Dragon was to increase entry barriers for third-party
- 11 re-programmers; right?
- 12 A I missed part of the question. Sorry.
- 13 Q One of the objectives of Project Dragon was
- 14 to increase entry barriers for third-party
- 15 re-programming of EndoWrist; true?
- 16 A It was a -- it was a lower-level
- 17 consideration. You know, so we were looking at
- 18 primarily being able to offer reduced costs to the
- 19 customers. And then there were a couple of secondary
- 20 considerations. One of them was reducing waste into
- 21 the environment. And the other one was, you know,
- 22 protecting our brand and our quality from, you know,
- 23 third parties who are remanufacturing adulterating
- instruments not to our specs.
- Q Well, sir, how did you know a third party is

- 1 not refurbishing to Intuitive's specifications?
- 2 You haven't tested the instrument; right?
- 3 A So two different questions.
- 4 We have not done V&V testing on a third
- 5 party. But our -- our specifications and our
- 6 requirements are our intellectual property of the
- 7 company which we've not released. So I don't know how
- 8 a third party would be able to ensure and quarantee
- 9 that their quality system -- that they were developing
- 10 to our specs, that their quality system was sufficient
- 11 and on par with us, et cetera, et cetera.
- 12 That's really, you know, a lot of the
- investment that we've put in the -- into the company
- 14 to develop those specific types of things.
- 15 Q Well, you certainly don't have -- withdrawn.
- 16 Intuitive has not performed any sort of
- 17 testing of third-party instruments that would --
- 18 withdrawn.
- 19 Intuitive has not performed any instruments
- 20 refurbished by Rebotix to determine whether or not
- 21 they perform to in Intuitive's specifications; right?
- 22 A We have not done V&V or life testing on their
- 23 instruments, no.
- 24 Q And in fact, Intuitive has done no testing of
- 25 any kind on Rebotix 's instruments to determine

- 1 whether they function safely with da Vinci robots;
- 2 true?
- 3 A For some reason your audio is glitching a
- 4 little bit. I missed the word right before robots.
- 5 O Let me re-ask it. Withdrawn.
- 6 Intuitive has not done testing of any kind to
- 7 determine whether Rebotix's refurbished EndoWrists can
- 8 safely be used with the da Vinci robot in surgery;
- 9 true?
- 10 A True. We've not done V&V testing, life
- 11 testing on their instruments, no.
- 12 MR. ERWIG: I'm going Screen Share our next
- exhibit. This will be "5'23'17 DeSantis to Goodson,
- 14 et al."
- 15 (Document remotely marked Exhibit 36
- for identification.)
- 17 MR. ERWIG: This will be, I believe,
- 18 Exhibit 36.
- 19 Q You see this on the screen in front of you,
- 20 Mr. DeSantis?
- 21 A Yes.
- 22 Q Do you recognize this document?
- 23 A Let me take a look at it.
- 24 O Sure.
- 25 A In one doesn't ring a bell off the bat. Can

- 1 I see the bottom of it, please. Okay.
- 2 Yeah. Sorry. I don't really remember this
- 3 exchange, but I can identify it.
- 4 Q Does this appear to be an e-mail sent from
- 5 yourself to Nicky Goodson, copying Patrick Flanagan,
- 6 Katie Scoville, and others?
- 7 A Yes.
- 8 Q The subject is "Instrument eX update for
- 9 Bob"; do you see that?
- 10 A Yes.
- 11 Q What is Instrument eX?
- 12 A It's the program we were just talking about.
- 13 The remanufacturing of -- of the Core instruments.
- 14 Q So --
- 15 A Sorry. EndoWrist instruments.
- 16 Q So Instrument eX, Project Dragon and the
- 17 refurbishing program, this would all be the same names
- 18 for the program that we have been discussing about
- 19 collecting EndoWrists from customers; right?
- 20 A Yes.
- 21 Q I'm going to open the attachment to this.
- 22 Well, withdrawn.
- 23 Do you see this an attachment labeled
- "Instrument eX update for Bob.docx"?
- 25 A Yes.

Page 248 1 I want to talk about there document itself. 0 The first heading is labeled "Marketing 3 Updates"; do you see that? 4 Α Yes. 5 And there's a few subheadings. One is 0 6 labeled "User Needs"; do you see that? 7 Α Yes. Another is labeled "Company Objectives"; do 8 0 9 you see that? 10 Α Yes. Now, in the "Company Objectives," the first 11 bullet point is "Create capital Advancement"; do you 12 13 see that? 14 Α Yes. 15 What do you understand "capital Advancement" 0 16 to mean? So the "Create capital Advancement" means 17 create demand for our robot itself. 18 19 Creating demand for the robot itself, that 0 20 would be advantageous for Intuitive; right? 21 Α Yes. 22 It means that Intuitive could sell more 0 da Vinic platforms; right? 23 24 Α Yes. 25 And make money off of the sales of those Q

Page 249 1 robots; right? Α Yes. The next bullet is "Offensive Revenue and 3 0 4 Margin Protection"; do you see that? 5 Α I do. 6 0 It reads: "Create lower pricing option while 7 maintaining acceptable margins." 8 9 Do you see that? 10 Yes. Α What is an acceptable margin? 11 Q That's a great question. I mean the 12 Α definition of the term "acceptable margin," margin are 13 our product margins. Acceptable, the words, you know 14 15 what the word mean. Exactly what an acceptable margin is to Intuitive is the part where it gets really hard 16 to -- to define. 17 18 Well, based on the cost of goods for a new EndoWrist, is it your understanding that the margin 19 20 for a new EndoWrist is about 89 percent? Right, right in that ballpark, yes. That's 21 Α 22 the contribution margin. And is it your understanding based on the 23 0 24 cost of the reclaiming and remake- -- withdrawn. 25 Is it your understanding that the reclaim --

- 1 withdrawn.
- 2 Is it your understanding that Project Dragon
- 3 would have EndoWrist margins lower to about
- 4 84 percent?
- 5 A I don't know where that number is coming
- 6 from.
- 7 Q It's not on this page. I was just wondering
- 8 if you had a general sense of what the margins were on
- 9 the refurbished instrument program.
- 10 A I don't remember.
- 11 Q Do you have a ballpark sense?
- 12 A As I was saying earlier, financially, the --
- 13 the program didn't look like a winner for us, so I
- 14 don't know what that would mean. I don't remember
- 15 what the margins were in particular.
- 16 Q You mentioned financially the program didn't
- 17 look like a winner for you.
- That's why it wasn't implemented; right?
- 19 A Right. We -- as I said, it -- the cost it
- 20 would take us, the all-in cost it would take us to
- 21 disassemble, remanufacture instruments, some old, some
- 22 new parts was about equivalent what it would take us
- 23 to manufacture instruments with all new parts from
- 24 scratch because of the work that's required to ship it
- 25 back and sterilize, clean it, disassemble, et cetera.

- 1 on patients. Because when it comes to robotic
- 2 surgery, the trust and quality level to use the
- 3 platform is paramount. And if you don't have that, it
- 4 could destabilize the entire platform.
- 5 So having somebody else adulterate our
- 6 instruments to some -- at least to us, unknown specs,
- 7 was and is a concern
- 8 Q Well, so on this slide the bullet point that
- 9 includes "3rd party re-programmers," that's titled
- 10 "Defensive revenue and margin protection"; right?
- 11 A Yes.
- 12 Q It's not titled, for example, safety concerns
- 13 and brand protection; right?
- 14 A On this slide, it only says "non-validated"
- which would allude to that, but we have seen it on the
- 16 other slides and decks.
- 17 Q Well, sure. But I'm just generally trying to
- 18 get a sense of the company objectives as they relate
- 19 to revenue and margin protection.
- 20 And that's one of the objectives that's
- 21 listed on this slide is the defensive revenue and
- 22 margin protection as it relates to third-party
- 23 re-programmers; right?
- 24 A On this particular document, it talks about
- 25 defensive revenue and margin protection, and I can't

- 1 answer the question in isolation. I mean, if you just
- 2 took this document as the only thing that we looked at
- 3 and said, Okay. What does it mean? Right. I would
- 4 say, Okay. It means making sure our revenue doesn't
- 5 go down. Doesn't gown do to nonvalidated third-party
- 6 re-programmers.
- 7 But I have to answer with what our knowledge
- 8 of what our intent was and what the program was. It
- 9 was about more access to our platform which we think
- 10 is a good thing, more access to the platform at our
- 11 specs which we they think is a good thing, and not
- 12 having people to use the platform to un-validate specs
- 13 which we think is a very dangerous thing.
- 14 Q The second bullet point is:
- 15 "Reclamation removes product from field
- 16 increase entry barriers for other 3rd party
- 17 re-programmers."
- 18 A I do.
- 19 One of the benefits of the instrument
- 20 refurbishment program to Intuitive is that program
- 21 would increase entry barriers for third-party
- 22 re-programmers?
- 23 A Yes, for all of the reasons I just talked
- 24 about.
- 25 Q And the next bullet point is:

Page 255 1 "Create more robotic volume for cost-conscious accounts and increase barrier for 3 robotic competition to enter in these accounts." Do you see that? 4 5 Α Yes. 6 0 And when it says "Increase barrier for 7 robotic competition to enter, " those would be -withdrawn. 8 9 When that bullet point says "Increase barrier for robotic competition to enter in these accounts," 10 that would include potential competitors like 11 12 Johnson & Johnson; right? 13 Α Yes. And one of the things that Intuitive wanted 14 15 to do with their refurbished instrument program was to increase the barrier for robotic competition to enter; 16 right? 17 Again, it was a lower-level consideration to 18 Α 19 increase our offering versus our competitors', and we 20 knew that the competitors' primary tactic was going to 21 be lower the cost. 22 Now, sir, when you were -- withdrawn. 0 23 The reason that the Dragon Program --24 withdrawn. 25 You mentioned that the purpose of the